5766 Balcones Drive, Suite 201
Austin, TX 78731
Phone: (512)853-9493 Fax: (512)276-6644

RMA REQUEST FORM

A **15%** restocking fee will apply to unopened product. A **50%** restocking fee will apply to opened product. The one year warranty does not cover **Abuse** or **Normal wear.**

RETURN INFORMATION

Original Purchase order number:_____
Original Sales Order or Invoice Number:_____
Returning for: Replacement:_____ Credit:_____*For credit card orders please include:
Credit Card #:_____Expiration Date:_____

PRODUCT	SKU	QNTY	COST	REASON FOR RETURN
BakkerElkhuizen Ergo-Q 260				
BakkerElkhuizen Ergo-Q 330				
BakkerElkhuizen Ergo-T 340				
BakkerElkhuizen FlexDesk Adjustable 640				
BakkerElkhuizen S-board 840 Keyboard				
BakkerElkhuizen S-board 840 Keypad				
BakkerElkhuizen The FlexTop 270				
CODi CT3 Phantom Case				
CODi CT3 Tri-Pak Backpack				
CODi Mobile Lite Wheeled Case				
CODi Mobile Max Wheeled Case				
Evoluent LH VerticalMouse 2				
Evoluent RH VerticalMouse 3				
Evoluent RH VerticalMouse 3 Wireless				
Goldtouch Adjustable Keyboard				
Goldtouch Mousing Platform				
Goldtouch Palm Supports				
Goldtouch for Mac Adjustable Keyboard				
Goldtouch Go! Travel Keyboard				
Goldtouch Go! Travel Notebook Stand				
Goldtouch Numeric Keypad				
Goldtouch SC2.0 Smart Card Keyboard				

GENERAL INFORMATION

Name	
Company	
Phone Number	
Fax Number	
Email Address	
Shipping Address	
City, State, Zip	

*Please fax the completed form to **(512)276-6644** to receive your RMA number
*Once we confirm your RMA number, ship all return items via **FEDEX GROUND** to:

Fountainhead International Group, LLC
5766 Balcones Drive, Suite 201
Austin, TX 78731

***Please reference the RMA number on the outside of the package**
***Please email info@fountainheadint.com or call (512)853-9493 with any questions**